



# *Normandy Manor Times*

Volume 47  
March 2011

22709 Lake Road, Rocky River, Ohio 44116  
Editor-in-Chief/Layout Design, Lori Lancaster



## *Ohio Department of Aging Family Satisfaction Survey Results*

The **Ohio Department of Aging** conducted a *Family Satisfaction Survey* at all skilled nursing facilities in Ohio this past summer. I am pleased that **Normandy Manor of Rocky River** had an overall satisfaction rating of

**90.8%**

compared to the state average of

**87.9%.**

The detailed report can be viewed at the following website: [www.ltcoho.org](http://www.ltcoho.org).

Your input is always appreciated as we like to be aware of what we do well and aware of where we can improve. Please never hesitate to let myself or any of our team members know any areas where we can enhance our services to better meet you or your loved one's needs.

Later this year the Ohio Department of Aging will be conducting a *Satisfaction Survey* with our Residents and we hope to continue to see an improvement in our satisfaction rating.

Sincerely,

Matthew Shula, LNHA  
Administrator

## UPCOMING EVENTS

**March 4, 2011**, we will lunch at the **Double Dragon Buffet** in Parma Heights.

**March 5, 2011**, **Pat McGuire** will entertain us with his Irish music at 10:30 am in the main dining room.

**March 6, 2011**, at 2:45 pm the **Canon School of Irish Dancers** will perform in the main dining room.

**March 8, 2011**, the **Mardi Gras** celebration begins at 2:30 pm in the main dining room. **Johnny Pastrik** will be our entertainer.

**March 11, 2011**, our monthly **mystery trip** will reveal itself on this day.

**March 12, 2011**, Again we will enjoy the accordion music of **Pat Tamburro** in the activity room at 2:30 pm.

**March 18, 2011**, we plan a tour of **Trinity Cathedral** in downtown Cleveland.

**March 20, 2011**, come and join us for **Ben's Irish Polka** music 2:30 pm in the main dining room.

**March 24, 2011**, **Holy Family Hospice** is sponsoring a **Jeopardy** game at 10:30 am in the main dining room.

**March 25, 2011**, **The Cleveland Museum of Art** is on the Friday fieldtrip agenda.

**May 31, 2011**, join us for the

### **Normandy Fundraiser**

at

### **Applebee's Restaurant – Westgate**

Applebee's will donate 15% of your check to the Alzheimer's Association when you dine

*Present the \*voucher to your server or car side to go specialist*

Thursday, March 31<sup>st</sup>, 11a – 9p

**\*Two vouchers are included in this newsletter; extras are available at the front desk.**

This fundraiser has been extended to the Van Trip outing on **April 1, 2011**. If family members care to join their loved ones at 11:00 am lunch, **please contact Tammy at 440.333.5400.**

## PAST EVENTS

**January 29, 2011**, **Judy Crawford** entertained the residents Saturday. She was dressed up in pink and white attire (hat, gloves and jewels) with musical back up. She has been entertaining for 10 years now – Did you know that the Normandy Manor was her first gig?

**February 4, 2011**, our residents enjoyed an ethnic Polish experience of wonderful food at **Sokolowski's**.

**February 11, 2011**, once again **Bob Evans** was a hit with the residents. They chose from both breakfast and lunch menus.

**February 18, 2011**, Philly Beef sandwiches, and Rueben sandwiches were the residents' favorites at **Claudett's Restaurant and Deli**.

**February 19, 2011**, **Pat Tamburro** once again delighted our residents with his accordion music. He provides classical music and polka music for the residents on a monthly basis.

**February 20, 2011**, **Ross Brockagan** provided relaxing classical piano music. Our residents asked that we invite him again.

**February 26, 2011**, the residents enjoyed **Bill Kleary's** oldies tunes that brought back pleasant memories of the past.

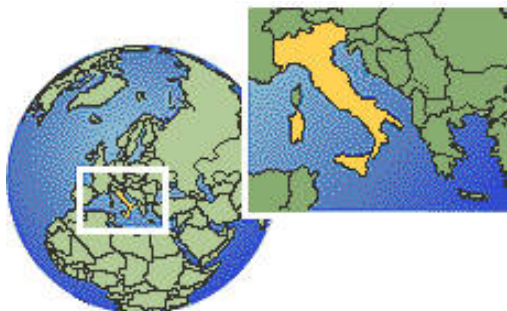


### Van trips

Any resident interested in upcoming van trips; please contact Tammy in the activities office. There is a nominal fee for each trip to cover gas, tip, driver and the lunch, dinner or tour. Money is taken out of residents personal fund accounts. Families need to set up an account in the Business office with Patti.

# RESIDENT OF THE MONTH

## *Joseph Monte*



Joseph Lincoln Monte was born on February 12<sup>th</sup> (Lincoln's birthday) 1921, in Brooklyn, New York. His father Michael was Italian, originally from the island of Ischia, off the coast of Naples. Ischia is not as well known as its neighbor, Capri, but has a colorful history which includes volcanic eruptions. The movie "Cleopatra", with Elizabeth Taylor and Richard Burton, was filmed on Ischia. Joe had a sister, Marion, who was named for their mother.



Joe was a typical boy on the streets of Brooklyn in the 1920s: playing marbles and stickball, and rooting for the local baseball team, the Brooklyn Dodgers. As Joe got a little older, he took up hockey. He must have liked it: he says he had his nose broken three different times while playing! Living in Brooklyn, Joe had the opportunity to attend the second oldest high school in the United States, Erasmus Hall.

Erasmus was founded in 1786 by some of the leading members of New York's government and business communities, including Alexander Hamilton. The school has a long list of well-known graduates, including sports figures such as Sid Luckman, Al Davis, Jerry Reinsdorf and Sam Rutigliano, and entertainment personality's such as Barbara Streisand, Neil Diamond, Eli Wallach and Beverly Sills.

Joe graduated in 1940, having been a member of the varsity track and soccer teams. Europe was already engulfed in war, and the United States was poised on the brink. In his Erasmus Hall yearbook of 1940, the Principal wrote about the strife and persecution in so many parts of the world, but remained confident a new day would dawn. He said "...as educated men and women you must play your part in making that better day for all mankind. You may not, in conscience, dodge that duty".

Joe certainly heard those words. In 1942, he enlisted in the United States Marine Corps. Joe went through basic training at Parris Island, South Carolina, with later assignments at Camp Lejeune and San Diego. From there, he departed for the Pacific, arriving at Guadalcanal and joining what was then known as the First Provisional Marine Brigade. The unit grew in size, moving to Guam and then Ulithi, preparing for the final assault on Japan. By now, it had reached full strength, and was christened the 6<sup>th</sup> Marine Division. It was to play a pivotal role in the final battle of the war, Okinawa.

The Battle of Okinawa was waged from April 1 to June 21, 1945. The 6<sup>th</sup> Marine Division was a key factor in the ultimate victory on Okinawa. It was the costliest battle of the Pacific War, when American, Japanese and civilian casualties are considered. The Okinawa campaign also saw the most deadly impact to US Navy ships from Japanese suicide airplanes, known as *Kamikaz*, or "Divine Wind". The fanatical resistance on Okinawa led to the decision not to invade the Japanese homeland and instead utilize the atomic bomb to bring the war to a swift close.



Following the Japanese surrender, portions of the 6<sup>th</sup> Marine Division (including Joe) were sent to China, to help repatriate the Japanese who had occupied China for many years. They were also asked to keep the peace in the face of a growing threat from Communist rebels. Joe was assigned to the city of Tsingtao, where he worked with US Intelligence officials from the OSS, the predecessor to our modern day CIA. In Tsingtao, Joe was involved in breaking up a group of Chinese Communist Army rebels who were smuggling arms and ammunition.

Joe completed his tour of duty in China and returned to the States, where he was honorably discharged in March 1946.



Upon his return to the US, Joe resumed his education and pursuit of a career. He did this all at the same time, working by day and going to school at night. During the day, he worked at the bank where he started prior to enlisting, Brown Brothers Harriman & Co. To this day Brown Brothers is the oldest and largest private bank in the country. Its founding partners include the famous statesman Averell Harriman and Prescott Bush, father and grandfather to two US Presidents. Joe’s studies at night were at New York University (NYU). His work at Brown Brothers and eventual Bachelors degree from NYU confirmed his desire to be a corporate banker, a career Joe would pursue until retirement.

After graduating from NYU, Joe moved to California, where he once again worked for a bank by day and went to school at night – this time the University of Southern California (USC). Joe graduated with an MBA from USC in the mid 1950s, long before the degree became popular. It was here he met his first wife Solange, with whom he had two sons, Michael and Eric.



Joe’s career caused him to move back and forth between Los Angeles and New York, working for several large banks over the years in those cities. He gained a reputation as a trusted banker to many of the largest companies in the United States, including ITT, American Airlines and RCA.

A great source of pride for Joe was his son Michael following in his footsteps as a banker. Joe took early retirement in 1984 as a senior banker for a NY bank that is now part of the Bank of America.



In his retirement, Joe developed several new hobbies and interests. He lived for many years in Armonk, NY, just outside of New York City with his second wife Pat. Here, he developed a passion for gardening (vegetables of all kinds) and took up golf, with *some* degree of success. With Pat, he bought a second home on St. Croix, in the US Virgin Islands. It was on St. Croix that he added photography to his list of hobbies. Joe could often be found on the pier in Frederiksted, selling his beautiful island photography to cruise ship tourists! He also traveled, adding many international locations to the large number of US states and cities he visited in his career.

In his later years, Joe found his way to Little Compton, Rhode Island, and subsequently to Center Moriches, Long Island NY. In each place, he had the companionship and love of a woman he had known many years ago in NY before the war. He was particularly happy to return to NY after these many years.

Joseph Lincoln Monte celebrates his 90<sup>th</sup> birthday on February 12<sup>th</sup>, 2011. He had been at Normandy since November 2009, and is truly grateful for the care he receives from so many dedicated and caring professionals. When you come to visit, look for the silver-haired gent wearing a shirt that says “China Marine”. If you speak with him, you will invariably get a polite “thank you” and, if you lucky, a “Semper Fi”.



## Congratulations

*the following employees  
have received a take a bow  
this month*

### **Rebecca Goodwin, LPN**

“This weekend we were very challenged. Rebecca pitched in to help wherever and whenever she could, even staying longer than required to help. We appreciate your teamwork and all you do! It is refreshing to see staff work as a team. Thanks!” (These comments are from four different people)

### **Linda Walter, STNA**

“Linda is always at work on time, prepared to provide the residents with superb care. She is always willing to help out to ensure that all of our residents here at Normandy Manor are happy and well taken care of. Linda is an asset to our facility.”

### **Tammy, Lori, Joy, Sharon, Bridget, Mary Ann and Jill, Activities Staff**

“I’d like to thank you all for helping me. Your help and good attitude has made my time here so enjoyable. Thank you!”

### **Joy Parrish, Music Specialist**

“She is her name—pure “Joy”. Although I have witnessed and experienced her assistance on several occasions, the most recent should be recognized. It was my Mom’s 94<sup>th</sup> birthday and we had reserved the Family Room for cake and company. Joy went the extra mile and took the initiative to make the day special for my Mom.”

### **Helen Williams, STNA**

“Helen is a terrific STNA, a hard worker and always pleasant. Helen came in at 5:30 am on Saturday did her assignment, helped other staff with transfers and pulling resident’s up and did several showers all before breakfast. Way to go Helen!”

## Residents' March Birthdays



*“Happy Birthday  
to You”*



Frank Bellanca	Mar. 4 <sup>th</sup>
Hilda Charek	Mar. 9 <sup>th</sup>
Rita Samstag	Mar. 9 <sup>th</sup>
Ethel Simmons	Mar. 9 <sup>th</sup>
Patrick Roshetko	Mar. 17 <sup>th</sup>
Anna Lindala	Mar. 21 <sup>st</sup>
Frederick Hopp	Mar. 23 <sup>rd</sup>
June High	Mar. 26 <sup>th</sup>
Theodora Daugherty	Mar. 27 <sup>th</sup>
Muriel Irish	Mar. 27 <sup>th</sup>
Kathleen VanCamp	Mar. 27 <sup>th</sup>
John Katterle	Mar. 28 <sup>th</sup>
Neil MacDonald	Mar. 31 <sup>st</sup>
Rose Santalucia	Mar. 31 <sup>st</sup>

**During this cold and flu season, we ask that visitors, who are ill please refrain from visiting residents because they are likely to contract these illnesses from others.**

## The Normandy Manor Staff

Administrator	Matt Shula
Director of Nursing	Louise Darling
Admissions Director	Jessica McNeill
Activities Director	Tammy Danilovic
Administrative Assistant	Cindy Ward
Controller	David Rodgers
Dietary Manager	BJ Riegelsberger
Dietitian	Sandee Hebert
Environmental Services	Curtis Cole
Maintenance Director	Tom Sloane
Rehab Services Director	Ellen Straub
Social Work	Megan Bean

## Congratulations Employee of the Month



Alice Hughes, LPN